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Customer No.  
83937

/OP/ 04/13/2009

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Scott Swix et al.

Title: Remote Diagnostic Tool for a Media Delivery Network

App. No.: 09/892,727

Filed: 06/27/2001

Examiner: PARRA, Omar S.

Group Art Unit: 2623

Atty. Dkt. No.: 7780-001040

Confirmation No.: 4789

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**M/S AF**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

**REPLY TO FINAL OFFICE ACTION**

Dear Commissioner:

In reply to the Final Office Action mailed March 17, 2009, Applicants respectfully request that the Examiner enter the following amendment to place the application in better condition for allowance or appeal.

Claim amendments begin on page 2.

Remarks begin on page 10.